

To EURIM Members and Observers

From Philip Virgo, EURIM Secretary General  
15 Chestnut Road, London SE27 9EZ  
Tel: 020 8761 5926; Fax: 020 8670 4345  
E-mail: virgo.philip@eurim.org



## EURIM Newsletter and Notices – December 2003

### 1) Competitiveness and Policy Priorities for 2004/5

#### *Our Competitive Future - Building the Knowledge-Driven Economy: White Paper 1998*

The meeting hosted by Intellect on the afternoon of 19<sup>th</sup> November discussed responses to the DTI Select Committee inquiry into progress with the 92 commitments in the 1998 White Paper. It identified a need, in future, not merely to list departmental initiatives but to prioritise them, to show how they interacted (including with the plans of other departments) to achieve the stated policy objectives and also to produce implementation programmes, including timetables, responsibilities, dependencies and critical paths. Many of the recommendations in the EURIM briefings on consultation processes (September 2001) and programme management (January 2002) are directly apposite. There is also a long overdue need to consider the motivations of all those expected to help deliver the objectives, whether as part of the target audience (entrepreneurs, researchers, trainees etc.) or as public servants or private partners charged with delivering commitments.

#### *Policy Priorities for 2004/5*

The White Paper refers to the need to fund R&D and encourage innovation. This was also discussed during the policy brainstorming on the morning of 19<sup>th</sup> November on the issues for 2004/5. That meeting focused on the need to address realistically the disconnect between high-level policy objectives and departmental “initiativitis” and to link both to public priorities and to the wealth creation necessary for resourcing action plans. Public sector ICT objectives needed to be similarly linked.

Given the EURIM theme of creating a healthy information society in a global knowledge economy, the overall priorities for delivery were seen to be:-

- health and welfare services fit for an ageing population;
- lifelong learning to develop and maintain globally competitive workforce skills (at all levels);
- law and order, from the delivery of criminal justice to reducing the risk/fear of e-enabled crime;
- transport and communications infrastructures, local, national and international;
- intellectual property regimes that encourage and reward UK-based creativity and innovation;
- value from the science budget by commercialising taxpayer funded research.

The prime obstacles that needed to be addressed included:-

- resource constraints, skills as well as money (leading to a need to improve focus and reduce waste);
- regulations and monitoring which divert resource without delivering proportionate benefit;
- the inadequate supply of technicians and professionals who create wealth and support society;
- lack of trust in government, business, technologies, products, services, identities, information etc.

The cross-cutting priorities for action to improve delivery included:

- ensuring that top level objectives are linked to timetabled implementation programmes;
- addressing the “people infrastructure”, including motivation and skills at all levels;
- addressing the technology infrastructure, including Broadband/Internet access and service;
- ensuring that the streamlining of regulation and monitoring actually happens;

- removing the digital divide by ensuring products and services that are fit for use by all.

The next step in the review of priorities is to check whether this analysis reflects a wider consensus. We then need to produce a discussion paper identifying who (including all-party groups, think tanks and trade associations) is already working on which issues and where EURIM might add value, either by leading the way or by working with others. We expect to have a draft for presentation to members early in the New Year. In the meantime please e-mail [eurim@eurim.org](mailto:eurim@eurim.org) if you would like to be involved in this process or have any comments on the above.

#### *Ensuring the Inclusion of Your Community in the Global Knowledge Economy*

Two parliamentary members have now volunteered case studies (one ADSL, one Radio) on activities in their constituencies and we are hopeful of a third (a local fibre network). The intention is that summaries will be published in the PITCOM Journal with details on the website along with links to the services available from the relevant suppliers (and/or bidders) and other sources of guidance and/or case studies. Please e-mail me if you would like to contribute a case study, suggest links or otherwise support this exercise.

## **2) Modernising Government**

#### *Putting Social Inclusion into Context*

On 28<sup>th</sup> January CIPFA will host a meeting to put the work of this group into the context of the research which they are currently conducting. The objective is to build a clearer picture of the different social inclusion perspectives and agendas that currently exist and to position them within a larger framework. We will use this to enable us to take stock of the current situation, identify the issues that overlap and produce proposals that can be fed into the policy framework.

#### *Putting the Patient at the Centre of the Medical Records Debate*

Last week the Department for Constitutional Affairs issued guidance on the law with regard to "Public Sector Data Sharing" - [www.dca.gov.uk/foi/sharing/toolkit/index.htm](http://www.dca.gov.uk/foi/sharing/toolkit/index.htm). Meanwhile, suppliers, patient groups, healthcare professionals and other interested parties have joined together to plan a programme to help drive forward systems change to improve overall patient care. EURIM has convened a meeting on 3<sup>rd</sup> December at the Grimond Room, Portcullis House, 1000-1200, to enable those concerned to discuss the sharing of information for patient benefit as the National Plan for IT is rolled out. Please contact Dave Wright ([davywright2@ntlworld.com](mailto:davywright2@ntlworld.com)) to register.

## **3) E-Crime**

#### *Specialist Constables and Joint Multidisciplinary Units are now on the Agenda*

The main Home Office consultation on Police Reform: "Policing Building Safer Communities Together" - [www.policereform.gov.uk/docs/consultation2003.html](http://www.policereform.gov.uk/docs/consultation2003.html) - has asked for feedback (by 27<sup>th</sup> January) on the ideas concerning "specialist constables" and units which were made when we presented the first draft discussion paper from the EURIM-IPPR E-Crime study to the Minister in July. We have therefore organised a workshop on the morning of 9<sup>th</sup> December to discuss whether the lessons from the multi-disciplinary specialist units organised with Financial Services and Insurance on Card and Car crime can be applied to Internet and Communications crime. We have also agreed to organise a round table in January to discuss inputs on specialist volunteers, part-timers and joint multidisciplinary teams as well as frameworks for co-operation with those running the Police Reform consultation.

The revised draft EURIM - IPPR E-Crime discussion paper and supporting working papers are now on the public area of the EURIM website: [www.eurim.org/consult/e-crime/ECS\\_pub\\_index.htm](http://www.eurim.org/consult/e-crime/ECS_pub_index.htm) Feedback to date from those working in the area is that the recommendations in most areas are good but that we need to do more with regard to reducing opportunities for e-crime (the topic for the main NHTCU Congress on February 25<sup>th</sup> – 26<sup>th</sup> next year: - [www.e-crimecongress.org](http://www.e-crimecongress.org) - and the skills issues (paper to be revised in the light of feedback from workshop). The press launch is planned for lunchtime (probably 12.30 to 13.30) on the 11<sup>th</sup> December. Please let me know if you would like to attend or provide a quote for inclusion in the press pack.

The guidance material for small firms (and others without in-house ICT or security expertise) is now in the download section of the website of the National High Tech Crime Unit - [www.nhtcu.org](http://www.nhtcu.org) - for consultation and is available for placing on members' websites or issue to users/customers. The main condition is that all copies MUST carry a reference to the master version on the NHTCU website since this is expected to be updated as new sources of information are found or problems emerge. The final version, revised in the light of feedback by 19<sup>th</sup> December is due for launch on 25<sup>th</sup> February.

#### *Putting the Regulation into the Regulation of Investigatory Powers*

The RIPA orders were passed after amendment in the House of Lords and much debate. The task is now to make them work and also to ensure that similar regulation applies to all investigatory powers, including those to claim access to unspecified information under legacy legislation. The statutory code of practice for the Department of Works and Pensions appears to provide an excellent model and can be found on their website at: - [www.dwp.gov.uk/publications/dwp/2002/fraud-cop-i/index.asp](http://www.dwp.gov.uk/publications/dwp/2002/fraud-cop-i/index.asp).

#### *Personal Identity: Phishing for Answers*

The recent growth of phishing (e-mails supposedly from a bank or on-line payment system asking the recipient to re-enter passwords and identifiers because of a "system problem") strikes at the heart of confidence in current electronic identities and has given an added urgency to work in this area. The meetings in November made good progress in planning a programme to look at the issues from the perspective of the citizen and of the service provider and also at the legal issues. The threads will then be brought together when the group leaders Jim Lound (Experian) and Geoffrey Llewellyn (SchlumbergerSema) present to PITCOM on 26<sup>th</sup> January. That meeting will also be used as trailer to the first main EURIM presentation and discussion meeting on 11<sup>th</sup> February.

### **4) The Draft Directive on the Enforcement of Intellectual Property Rights**

#### *How Do We Secure Balanced and Constructive Debate?*

There is concern that the current proposal for a Directive on the enforcement of intellectual property rights does not properly balance the interests of rights-holders, intermediaries and individual citizens. Given the wide range of stakeholders with IPR and/or liability concerns, it is unsurprising that numerous lobby groups are working in this area. As yet, however, there appears to be little scope for informal round-table discussion, between what are often seen as opposing parties, to find constructive ways forward. There does, therefore, appear to be value in a EURIM exercise to bring together interested parties, including MPs and MEPs, to address and expand upon questions of balance and proportionality. An initial scoping meeting for the group will be held on 10<sup>th</sup> December 10:00 – 11:30am, Thatcher Room, Portcullis House. Members and observers are invited to attend and put forward views on future work in this area, including the objectives for any EURIM exercise and also the groups with whom we should aim to co-operate.

### **5) Skills**

#### *Towards a Unified e-Learning Strategy for 21st Century Skills*

The meeting on 26<sup>th</sup> November, on the DfES consultation on e-Learning, identified a number of areas where the way forward appears to be clear (if not necessarily easy) as well as others where it is not. Inputs are particularly sought by DfES on how to unify learner support, to align assessment not only with employer needs but also with past equivalents, to handle the issues of interoperability across platforms and networks, on intellectual property rights (including ways of encouraging teachers to share their own material) and on the role of government in building a better e-learning market. There was also concern at how to engage employers in dialogue, given that government targets are focused on schools, social inclusion and low level skills, while employers are primarily concerned with workforce skills, including updating, at the technician and professional levels. The group intends to create an opportunity in mid to late Spring for Ministers and officials to discuss some of the action plans expected to result from the consultation.

## 6) Communications Regulation

### *Responding to the Ofcom Review of Public Service Broadcasting*

Ofcom formally confirmed on 6<sup>th</sup> November the commencement of its far-reaching review of public service broadcasting. This will involve detailed analysis of BBC, ITV1, Channel 4, Five, S4C and all related television services taken together. Ofcom will canvass 6,000 UK households as part of its PSB review, which will be evidence-based and research-driven. Ofcom welcomes the views, observations and perspectives of EURIM members on how Ofcom might proceed with its consultations.

For example, should Ofcom post survey or questionnaire materials on its website to provide greater transparency in the process? Should the surveys focus on technology preferences in addition to viewing preferences? Changes to the technological viewing platform may greatly affect viewers' attitudes and preferences about a great number of policy issues under review at Ofcom (e.g. 'MovieBeam', which automatically delivers movies to a home receiver, via a telephone line, with no equipment to buy). Digital video recorders and HDTV are being successfully rolled-out but require appropriate technology investments. Will content or ownership policies impede technological advancements? Will Ofcom assume the continuation of conventional distribution platforms and business models. Or will it be more forward-looking, perhaps even asking the question - might we witness the death of linear TV? Please contact Dave Wright (davywright2@ntlworld.com) if you wish to comment on how EURIM should address the issues, or if you wish to help organise or lead a workshop on consultations on the Ofcom PSB review that are being planned for the New Year.

### *ENUM: Regulating the Convergence of Telephone Numbering and Internet Addressing?*

The rise of 'convergent' technologies such as Voice over Internet Protocols (VoIP) raises new challenges for national regulatory authorities. How should we manage changes in technologies and market structures, which challenge existing regulatory and standards structures while not inhibiting innovation and the take up of emerging products and services? ENUM raises serious competition, security and privacy concerns at almost every step of implementation from the failure to resolve issues of a national numbering plan and number portability to the forum for resolving International issues (is this ITU, IETF or elsewhere?) To what extent can co- and self-regulation play a policy role in the management of numbering and domain names during (let alone after) convergence? A revised version of Ofcom's Frequently Asked Questions about VoIP, providing informal guidance and background on the regulatory regime for communications providers and how VoIP providers are affected by it, can be accessed at: - <http://www.ofcom.gov.uk/publications/internet/2003/voip1103.pdf>

### *Spectrum Availability and Allocation: the Regulatory Frameworks for Trading et al*

EURIM representatives met with Sean Williams of Ofcom on 19<sup>th</sup> November to discuss aspects of the Ofcom consultation on spectrum trading, which will be introduced gradually over the next 4 years, with some trading initiated by the end of 2004. However, spectrum trading alone may be insufficient to address all the complex requirements of spectrum usage, and additional approaches to spectrum management will be considered. Ofcom is open-minded about possible future alternative approaches to spectrum management, such as the adoption of a 'spectrum commons' approach, and invites views on this and a range of issues, including how organisations might buy, sell or change licences. The consultation deadline is 13<sup>th</sup> February 2004, and Ofcom have indicated that EURIM represents a useful forum for active debate. Please contact Dave Wright (davywright2@ntlworld.com) if you would like to organise or participate in a EURIM workshop on spectrum trading.

Analysys Consulting, DotEcon and Hogan & Hartson are undertaking a major "Study on conditions and options in introducing secondary trading of radio spectrum in the European Community" for the European Commission, including the possible need for a harmonised approach for implementing spectrum trading. This includes a workshop in Brussels on Thursday, 11<sup>th</sup> December. For more information, please see: - [www.analysys.com/default\\_acl.asp?mode=article&iLeftArticle=1361](http://www.analysys.com/default_acl.asp?mode=article&iLeftArticle=1361) or via the main website at: - [www.analysys.com/spectrumtrading](http://www.analysys.com/spectrumtrading)

To EURIM Members and Observers  
From Philip Virgo, EURIM Secretary General  
15 Chestnut Road, London SE27 9EZ  
Tel: 020 8761 5926; Fax: 020 8670 4345  
E-mail: virgo.philip@eurim.org

THE EUROPEAN  
INFORMATION  
SOCIETY GROUP

EURIM



## EURIM Timetable - December 2003

If you wish to attend or would like more information on any of the EURIM meetings listed here and no other name is given against the entry please contact Kate Norman. (email: eurim@eurim.org; fax: 01984 618383)

- Unless otherwise indicated EURIM meetings are open to all members and accredited observers. There is no charge for attendance but prior registration is required.
- **Meetings in BOLD are new (or have a significantly changed objective) since the timetable circulated at the beginning of November.**
- *Meetings in ITALICS are arranged by a different organisation but likely to be of interest to EURIM members. Please contact the person or website indicated to obtain further information and to register your interest in attending. (Please note that events listed in this category include some for which pre-registration is essential and for which there may be an entry fee.)*

### DECEMBER

**3rd 10.00 - 12.00 Medical Records meeting with Marlene Winfield (National Programme for NHS IT) and others to plan how to enlist the support of healthcare professionals at all levels in the NHS to help drive forward systems changes to help improve overall patient care. Grimond Room, Portcullis House. Please e-mail davywright2@ntlworld.com immediately if you are not already registered and wish to attend.**

*3rd 17.00 - 19.00 EIF Meeting, Renaissance Hotel, Brussels, on the Draft Intellectual Property Rights Enforcement Directive.*

**8th 17.00 - 19.00 E-Crime - Personal Identity: Liability and Legal issues: second planning meeting. Hosted by Experian, lead players only (but we are now seeking to expand the team). Please contact eurim@eurim.org for details.**

**9th 10.00 - 12.00 E-Crime - Policing: Building Safer Electronic Communities Together: workshop on response to Home Office consultation on Police Reform, with focus on sections on specialist constables, units and lead forces. Grimond Room, Portcullis House (N.B. check at desk in case of late change).**

**10th 10.00 - 11.30 Draft Directive on the Enforcement of Intellectual Property Rights: Scoping meeting for possible joint exercise with APIPRG, APIG, EIF and others. Thatcher Room, Portcullis House. E-mail Kay withers at withersk@parliament.uk for details.**

**11th 10.00 - 12.00 E-Crime - Personal Identity: Citizen Perspective: second planning meeting. Hosted by Experian, lead players only (but we are now seeking to expand the team). Please contact eurim@eurim.org for details.**

**11th 12.30 - 13.30 Press Launch for Partnership Policing for the Information Society, the EURIM - IPPR E-Crime Discussion Paper. Please e-mail eurim@eurim.org if you would like to attend or provide a quote for the press release and supporting information pack.**

**11th Brussels workshop for conditions and options in introducing secondary trading of radio spectrum in the European Community. For more information, please see: - [www.analysys.com/default\\_acl.asp?mode=article&iLeftArticle=1361](http://www.analysys.com/default_acl.asp?mode=article&iLeftArticle=1361) or via the main website at: - [www.analysys.com/spectrumtrading](http://www.analysys.com/spectrumtrading)**

## **JANUARY**

**14th 10.30 – 12.30 E-crime – Personal Identity: Service Providers' perspective. Hosted by Experian at their Mayfair Office. Please contact [eurim@eurim.org](mailto:eurim@eurim.org) for details.**

*26th 18.00 - 19.30 PITCOM meeting on The Citizen and the Card, speakers include Bernard Herden (UK Passport Agency), Jim Lound (Experian), Geoff Llewellyn (Schlumberger) and Stuart Brocklehurst (VISA International) - followed by IMIS reception in Westminster Arms. (For details of PITCOM Membership contact [mjhughes@cix.compulink.co.uk](mailto:mjhughes@cix.compulink.co.uk))*

27th 14.00 - 16.00 EURIM Council

**28th 14.00 – 17.00 Modernising Government Theme – Social Inclusion Group – meeting to review the group's work to date in the light of current CIPFA research and agree forward EURIM programme in this area. hosted by IPF at 27 Queen Anne's Gate, London SW1**

## **FEBRUARY**

*9th 18,00 - 19.30 PITCOM AGM (members and invited guests only)*

**11th 10.30 - 12.30 E-Crime - Joined-up Personal Identities - private and/or public: from databases through cards to biometrics, from registration through recognition/authentication/authorisation to repudiation, plus service, reliability, security, liability, privacy and ownership: presentation meeting for discussion paper on issues and recommendations**

*25th - 26th ' Designing Out Hi-Tech Crime - NHTCU e-crime congress 2004, speakers include: Caroline Flint MP, Parliamentary Under-Secretary for Reducing Organised and International Crime; Detective Chief Superintendent Len Hynds, Head of Unit, National Hi-Tech Crime Unit; Graham Satchwell, Director Corporate Security & Investigations EMEAA, Glaxo Smith Kline; Dame Pauline Neville Jones, Chairman Information Assurance Advisory Council; Scott Charney, Chief Security Strategist, Microsoft; John Chirillo, Author and Security Expert, Workshops on Hacking and Extortion, Human Resources/Identity Theft and Fraud/Web site Spoofing and Social Engineering and Industrial Espionage, For details visit: [www.e-crimecongress.org](http://www.e-crimecongress.org)*

## **MARCH**

*22nd 19.00 - 19.30 PITCOM What is left? UK Competitiveness in the face of off-shore outsourcing: from design, through manufacturing to customer service.*

31st 15.00 - 17.00 EURIM Council  
17.00 - 18.00 EURIM AGM  
18.00 - 19.30 Reception - joint with Computer Weekly 500 Club

***Please note that the EURIM office will be closed from 12.00 on 24 December 2003 until 09.00 on 5 January 2004***