

To EURIM Members and Observers  
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THE EUROPEAN  
INFORMATION  
SOCIETY GROUP

EURIM



## EURIM Newsletter and Notices - September 2004

### 1) Visions for 2010

#### *ICT priorities for the election manifestos*

A first draft “*Points for your Manifesto*” has been circulated to the sub-group and agreed party contacts for comment and a revised draft should be ready for circulation by mid-September, before the start of the party conference season. Please e-mail me if you wish a copy.

The headline topics remain:

- Local Access To World Class Communications and Content
- Making the Internet Safe for Your Family, Your Business and You
- UK Competitiveness in the Global Knowledge Economy
- Enabling Joined up Government: Personal Identity and Data Sharing
- Creating and Maintaining a World Class UK Skills/Knowledge Base
- The Emergence of the “Third” Sector

The main feedback so far has been on Internet Safety, including the suggestion we include a centre/network tasked to implement a comprehensive National Strategy: from child protection and consumer education to tracking and tracing undesirable, fraudulent or terrorist traffic.

### 2) Making the Internet Safe for Your Family, Your Business and You

#### *Setting the Agenda for the National Strategy for addressing Internet Safety and E-Crime*

E-Crime issues have moved sharply up the industry agenda. At least half a dozen conferences are being planned from October onwards for corporate audiences. Most have several speakers from the EURIM - IPPR E-Crime study participants. There is mounting pressure for action on child protection and parallel concern over consumer confidence in Internet safety and security in general. We therefore have a series of workshops in September to research the next round of discussion papers and review strategy so as to ensure that realistic ways forward are on the political agenda as soon as practical.

On 7<sup>th</sup> September we have three meetings (to make best use of the time of members from out of London), beginning with supply chain and network vulnerabilities in the morning. One of the most serious vulnerabilities is now the risk of denial of service attacks using armies of zombies (always-on PCs hi-jacked after successful phishing expeditions). Over lunch we therefore have a briefing on a planned government/law enforcement/business awareness campaign for small firms and consumers. After lunch, John Winterton, Chief Executive of Skills for Justice, the sector skills council for law enforcement, will introduce discussion on the actions and resources needed to move from recommendation to action.

On the morning of 9<sup>th</sup> September we will review the situation on Legal Issues, in the light of the APIG recommendations on the Computer Misuse Act and the EURIM status report on Internet Regulation, sent to MPs before the recess.

After lunch we will review progress to date and forward strategies and timetables. Despite growing pressure for action in areas such as offensive content or spam, we can see serious slippage in progress towards an overall strategy because it is not easy to agree what should be done, by whom, or who should pay. The same techniques and technologies may apply to tracking and tracing offensive material, on-line fraud and terrorist traffic but responsibility for action, whether awareness, education or enforcement, is spread across departments and law enforcement agencies with very different priorities, including for their resources and budgets. Meanwhile the Internet is not homogeneous. Users, let alone suppliers, use different technologies in different ways, let alone have different business models and resources.

On the afternoon of 9<sup>th</sup> September we therefore plan to consider the value of calling for a democratically accountable, interdepartmental, government -industry centre to implement the national strategy. The possible role(s) for a “centre” range from secretariat and support for bodies like the Internet Crime Forum and Digital Evidence Group, through co-ordination, consultation, research and funding, to enforcement.

The Police Reform White Paper raised the issue of lead police forces to handle particular issues. Do we need the equivalent of British Transport Police to bring together the reporting and resources to address mass-market (not just high value) Internet related crime? If so, how should it relate to that which does indeed turn out to be local (like most cyber-stalking or text bullying) or internationally organised? What frameworks would it need to routinely organise rapid response, 24 by 7, track and trace, whether local, national or international, followed by action to block or suspend suspect traffic and record the evidence for later action?

If we are serious about making the UK the best place to do electronic business, should it seek to be the “Internet policeman of choice” in the same way that London is still the international disputes resolution centre of choice? If so, what are the equivalent funding and “business models” given that operations may be organised across a variety of legal systems and/or jurisdictions (as for marine piracy or the recovery of international insurance losses)?

On the morning of 14<sup>th</sup> September we have a small round table with the NHTCU and others to share information on current players and initiatives and identify who should be recommended for inclusion in the consultation panel(s) for any national strategy and/or implementation centre. We also plan to use the opportunity to review the paper on reporting structures for publication in October.

Over the course of October we also plan to revise the other discussion papers for launch in November to exploit the publicity opportunities offered by the spate of planned E-Crime and Security events.

In parallel with the above programme we have agreed to work with the Oxford Internet Institute, University of Auckland and Netsafe (the integrated New Zealand Internet Safety organisation) on an international conference in September 2005 to exploit the opportunities offered by the UK Presidencies of the EU and G8. Our objective from the conference will be to advance international government-industry co-operation across legal and cultural boundaries, including with regard to issues like rapid response track, trace and action.

### **3) Enabling Joined up Government**

#### ***Making a reality of Personal Identity and Data Sharing***

On the morning of 27<sup>th</sup> July the Personal Identity Group had a pre-consultation workshop with the ONS Citizen Information Project team ( [www.statistics.gov.uk/cip/default.asp](http://www.statistics.gov.uk/cip/default.asp) ) and in the afternoon had a workshop on the “Co-ordinated On-Line Register of Electors”. Then on 29<sup>th</sup> July they discussed the draft status report on “Data Sharing and Matching - the Law in Practice”.

The EURIM status report “Citizen Or Subject: How Far Do We Control Our Own Identities?” ( [www.eurim.org.uk/activities/pi/PI\\_statusreport\\_Jul04.doc](http://www.eurim.org.uk/activities/pi/PI_statusreport_Jul04.doc) ) comments on the plethora of personal

identity and data sharing initiatives and the need for coherent and accountable governance for those handling information collected under statutory powers. The CIP project might provide one catalyst for such a rationalisation while CORE is an example of the many departmental identity projects that need to be viewed in context. One of the topics raised at the CORE meeting was the need to offer more than just electoral registration in order to keep files up to date. One obvious way forward is to link electoral register updating to one-stop-shop, change of address service addresses, akin to those which transformed voter registration in parts of California. There is also a need to bring together some of the many public sector address databases: 87 in one City Council alone. Here the catalyst might be the ACACIA programme, four Departments working with Royal Mail, Ordnance Survey and the Local Government Information House “to promote the development of a definitive, consistent and joined up national infrastructure of property addresses and related data ...”.

On 8<sup>th</sup> September, when the group meets to review the final draft of the Status Report on Data Sharing, one of the topics for discussion will be the value of a follow up exercise calling for primary legislation to enable consent driven data sharing under democratically accountable governance. There is a growing view that the current situation, with data collection and updating fragmented and outsourced and with sharing forbidden except when it is mandatory under legacy powers, gives the worst of all worlds: duplication, waste, error and confusion without credible protection against fraud or abuse.

One of the issues raised during debate over ID Cards and personal identity systems is that of liability. On 23<sup>rd</sup> September a sub-group will meet to discuss whether it would be practical to apply classical risk assessment methodologies to the issues and, if so, how.

Personal Identity and data sharing issues are expected to rise in political priority over the year ahead: to help achieve the savings targeted by Government and Opposition, to help in the fight against identity theft and fraud and to help ensure better service with more effective safeguards against abuse for consumers and citizens.

### ***Promoting better practice***

Most calls for better practice in public sector systems planning and procurement fail to recognise why bad practice is so common. Good practice is to have a big vision, but then to start small, test hard and then scale rapidly on success. But politicians are constantly urged to announce big programmes and advisors and suppliers (including of professional advice) encourage them because they need big orders to cover the cost of selling to government.

How do we help the new teams to use the current pressures for saving and value for money to build on what has already been achieved and move from the current vicious cycle, encouraging projects which are too big to stand a chance of implementation before they are obsolete, to the virtuous cycle of evolution within robust inter-operability frameworks?

Please e-mail [eurim@eurim.org](mailto:eurim@eurim.org) if you would like to help plan our work in this area.

## **4) UK Competitiveness in the Knowledge Economy**

We anticipate a lively debate on the topic of software related patents over the next few months as the European Parliament and Commission attempt to reconcile their differences. A number of EURIM members are looking at how best to accurately summarise the differences and what is at stake for whom in language intelligible to laymen. We plan a briefing meeting in Brussels in mid-October, jointly with others, to bring players together, present their positions and answer questions. This will also be an opportunity to meet some of the new intake of MEPs with an interest in ICT issues.

## **5) Creating and Maintaining a World Class UK Skills/Knowledge Base**

The Learning and Skills Council has called for inputs to a consultation exercise on funding for the Further Education Sector but it is unclear whether this is of interest to members. While many have a strong interest in ensuring a globally competitive workforce there appears to be little interest in further discussion or consultation as opposed to participation in consortia to bring about action. If that is indeed the case the role of EURIM will be to provide political top cover for such groups, as and when requested. I would be most grateful for feedback as to whether you agree and/or would like to be active in this area so that I can report to the Council meeting in October, when we will be discussing priorities for the year ahead.

## **6) Local Access To World Class Communications and Content**

Changing the investment climate for broadband, both infrastructure and content, is one of our priorities for the year ahead and those interested in helping drive action in this area should e-mail [eurim@eurim.org](mailto:eurim@eurim.org).

## **7) EURIM Website Overhaul**

EURIM's new website is at [www.eurim.org.uk](http://www.eurim.org.uk). The main reason for the change is to enable working papers to be readily posted to the site so that it can be used for discussion purposes and not just agreed positions. The new site is not yet fully operational and the old site will be maintained as an archive of published material, with past links remaining valid.

It would be helpful if members could visit the new site and send comment to [emma.fryer@eurim.org](mailto:emma.fryer@eurim.org) so that we can ensure that the new site does indeed meet its objectives of being attractive and easy to use. The intention is that agreed material can be posted by any of the work group rapporteurs.

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## EURIM Timetable – September 2004

This timetable lists forthcoming meetings arranged by EURIM and also includes some, arranged by other organisations, which are likely to be of interest to EURIM's Members and Observers.

Unless otherwise indicated EURIM meetings are open to all members and accredited observers. There is no charge for attendance but prior registration is required. If you wish to attend or would like more information please contact the named individual or [eurim@eurim.org](mailto:eurim@eurim.org).

For information about meetings arranged by other organisations, please contact the person or website indicated against the entry. Note that for some events, there is an entry fee and pre-registration is essential.

### SEPTEMBER

*Date:* Wednesday 1 September 2004  
*Time:* 14.30 - 17.30  
*Venue:* BT Government Innovation Centre, 29 Queen Anne's Gate  
*Organiser:* IAAC in conjunction with BT  
*Description:* IA Skills  
*Attendance:* Event is free top IAAC sponsors, members and invited guests. Places are limited, so please register in advance with [rebecca.shoob@iaac.org.uk](mailto:rebecca.shoob@iaac.org.uk)

*Date:* Monday 6 September 2004  
*Time:* 09.00 - 18.30  
*Venue:* Chartered Institute of Arbitrators, Bloomsbury Square, London WC1  
*Organiser:* Chartered Institute of Arbitrators  
*Description:* Putting ICT into dispute resolution practice  
*Attendance:* EURIM members & observers can claim special rate of £150. Details at <http://www.arbitrators.org/ICT/index.htm>

*Date:* Tuesday 7 September 2004  
*Time:* 10.00 - 12.00  
*Venue:* Room P, Portcullis House  
*Organiser:* EURIM-IPPR E-Crime: Reducing Vulnerabilities  
*Description:* Workshop on the reduction of supply chain and network vulnerabilities  
*Attendance:* EURIM E-Crime list plus invitations to Jericho, TIF, CBI

*Date:* Tuesday 7 September 2004  
*Time:* 12.00 - 14.00  
*Venue:* Attlee Suite, Portcullis House  
*Organiser:* EURIM-IPPR E-Crime: Protecting the Vulnerable (SMEs, Consumers etc)  
*Description:* Presentation by John Lyons, NHTCU on plans for Government / Law Enforcement / Business awareness campaigns  
*Attendance:* EURIM E-Crime list plus invitations to Jericho, TIF, CBI

**Date:** Tuesday 7 September 2004  
**Time:** 14.00 - 16.00  
**Venue:** Room N, Portcullis House  
**Organiser:** EURIM-IPPR E-Crime: Skills for Justice  
**Description:** Progress review introduced by Richard Winterton, Chief Exec, Skills for Justice  
**Attendance:** EURIM E-Crime list plus invitations to Jericho, TIF, CBI

**Date:** Wednesday 8 September 2004  
**Time:** 14.00 - 16.00  
**Venue:** Room O, Portcullis House  
**Organiser:** EURIM Personal Identity & Data Sharing Group  
**Description:** Presentation & review of "Data sharing and matching - the law in practice"  
**Attendance:** All EURIM Members & Observers will be invited to attend

**Date:** Thursday 9 September 2004  
**Time:** 10.00 - 12.00  
**Venue:** Room N, Portcullis House (in Nick Palmer's name)  
**Organiser:** EURIM-IPPR E-Crime: Legal Issues  
**Description:** Review in light of APIG CMA report and EURIM Internet Regulation status report  
**Attendance:** EURIM E-Crime list

**Date:** Thursday 9 September 2004  
**Time:** 14.00 - 16.00  
**Venue:** Room M, Portcullis House (in Brian White's name)  
**Organiser:** EURIM-IPPR E-Crime  
**Description:** Overall review of progress and plans - Review of progress to date and forward strategy plan and timetable  
**Attendance:** EURIM E-Crime list

**Date:** Tuesday 14 September 2004  
**Time:** 10.00 - 13.00  
**Venue:** NHTCU  
**Organiser:** EURIM-IPPR E-Crime: Reporting  
**Description:** Review of players and their activities, followed by review of reporting structures  
**Attendance:** EURIM E-Crime list

**Date:** Monday 20 September 2004  
**Time:** Lunchtime  
**Organiser:** PITCOM  
**Description:** LibDem Party Conference Event: Malcolm Bruce MP  
**Attendance:** PITCOM members and Conference Delegates

**Date:** Thursday 23 September 2004  
**Time:** 14.30 - 16.30  
**Venue:** Room M, Portcullis House  
**Organiser:** EURIM Personal Identity Group  
**Description:** Risk Assessment planning and scoping meeting  
**Attendance:** EURIM Personal Identity Risk Assessment sub-group

**Date:** Monday 27 September 2004  
**Time:** Lunchtime  
**Organiser:** PITCOM  
**Description:** Labour Party Conference Event: Stephen Timms MP  
**Attendance:** Labour Party Conference pass holders only

## OCTOBER

*Date:* Monday 4 October 2004  
*Time:* Lunchtime  
*Organiser:* PITCOM  
*Description:* Conservative Party Conference Event: Stephen O'Brien MP  
*Attendance:* Conservative Party Conference pass holders only

*Date:* **W/c Monday 11 October 2004** **PROVISIONAL**  
*Time:* To be discussed  
*Organiser:* EURIM in co-operation with European Internet Forum  
*Description:* The Computer Implemented Inventions Directive  
*Attendance:* MEPs and Commission Officials plus other EURIM and EIF members

*Date:* Tuesday 19 October 2004  
*Time:* 16.00 - 17.00  
*Organiser:* EURIM  
*Description:* Board and Council meeting  
*Attendance:* Board and Council members plus named guests only

## NOVEMBER

*Date:* Tuesday 2 November 2004  
*Time:* All Day  
*Venue:* IEE, Savoy Place, London  
*Organiser:* IEE [www.iee.org/events/lawandcomputing.cfm](http://www.iee.org/events/lawandcomputing.cfm)  
*Description:* Summit on Law and Computing (speakers include EURIM members)  
*Attendance:* Rates for IEE and Non-Members

*Date:* Monday 15 - Tuesday 16 November 2004  
*Time:* Two-day event  
*Venue:* The Barbican  
*Organiser:* EUROMONEY [www.business-meetings.co.uk](http://www.business-meetings.co.uk)  
*Description:* 6th Annual Secure IT Forum (speakers include EURIM members)  
*Attendance:* No charge for qualifying heads of IT Security

*Date:* Monday 22 November 2004  
*Time:* Evening  
*Organiser:* PITCOM  
*Description:*  
*Attendance:* PITCOM members only – joining details at [www.pitcom.org.uk](http://www.pitcom.org.uk)

*Date:* Tuesday 30 November 2004  
*Time:* All Day  
*Venue:* Café Royal  
*Organiser:* Adam Smith Institute (speakers include EURIM members)  
*Description:* Business Information Security  
*Attendance:* Rates for ASI members and non-members.  
Contact Laura Duguid - [lduguid@marketforce.eu.com](mailto:lduguid@marketforce.eu.com)