

To EURIM Members and Observers
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THE EUROPEAN
INFORMATION
SOCIETY GROUP

EURIM



EURIM Newsletter - July 2005

1) Results of EURIM Board Meeting, Council and AGM

Margaret Moran MP was elected chair of the Board, Ian Taylor MP was elected Vice-Chair. The other directors are Lord Renwick (President), the Earl of Erroll, Malcolm Harbour MEP, Lord McNally and Lord Randall of St Budeaux. The Parliamentary members of Council are Giles Chichester MEP, Chris Chope MP, Lord Crickhowell, Roger Gale MP, Bill Olnier MP, Ian Stewart MP, Robert Walter MP and Derek Wyatt MP. The non-Parliamentary members of Council are Mike Allen (Oakleigh Consulting), Stephen Darvill (LogicaCMG), Chris Godwin (IBM), Michael Gough (NCC), Anne Heal (BT), Andy Long (Easynet), Nick Penston (CISCO), John Riley (Computer Weekly), Mike Rodd (BCS), Malcolm Taylor (Telewest), Sarah Terry (Nortel) and John Walker (Experian). The next meeting will make co-options to fill the other Parliamentary and Corporate places on the Board and Council. This will allow those who have joined since the General Election to volunteer for co-option. Please e-mail the company secretary, kate.norman@eurim.org, if interested.

A special resolution was passed to thank Brian White not only for his very significant contribution to EURIM during his term as Chairman, but also for the way he personally helped move debate forward on many areas of concern and interest to EURIM members. He was also granted honorary membership with immediate effect, in the expectation that some of the ICT industry players will soon be using his professional services to help them to be more effective at the political level. Brian used the opportunity to thank John McWilliam, one of the founding Directors of EURIM, for his foresight in recognising the need for an organisation like EURIM to complement the work of PITCOM.

It was agreed to leave any major changes to EURIM's priorities and plans until the next Council meeting, by which time we will have been able to consult those who have joined since the election. Two changes to the current programme were, however, agreed:

- the material originally planned for the new intake should be designed for use by all MPs

We should also work with our observers among the officials of the various departments of Parliament to ensure that good balanced material is available when and where required, rather than simply added to the in trays of our parliamentary members.

- working groups should organised "themed" networking events to enable participants, including observers, to meet across departmental boundaries with interested parliamentary members.

The lack of opportunities for informal contact across departmental silos is one of the obstacles to "joining up" government. Hence one of the reasons for the success of EURIM's working groups. We invited Observers to the annual reception in April and this led to some very useful introductions between those who knew of each other but had never met. There are of course many "meet the minister and his officials" events in Westminster but few with invitations across the silo boundaries. The focus will be on topics that cross departmental, ministerial and select committee boundaries and where other groups are not yet active (such as data sharing). We would also make a point of inviting other groups that might have an interest, so as to facilitate follow up discussion on possible co-operation.

2) **Helping to Deliver Joined Up Government**

The strategic timetable: July to November

On 24th May, at the Government UK IT Summit, Ian Watmore publicly outlined the timetable and plans to produce a Government IT (since renamed IS) Strategy with the core principles agreed in July and detail worked up in the autumn for announcement in November. A summary of his presentation and of subsequent discussion on some of the main challenges to be overcome is available from eurim@eurim.org (and will be put on the website for members only access - this facility is currently being set up and details will be circulated shortly).

The challenges to be overcome

Success will demand major changes at political, cultural, legislative and technical levels.

The political will is now there. Ian Watmore began his presentation with a clear statement of support from the Prime Minister and the timetable leads through to inputs to the 2006 spending review. The mechanisms for delivering common standards at the technical level are also in place.

The main problems are cultural and legislative, including the statutory autonomy of over a thousand departments and agencies, many of which do not trust each other's data, systems or people and may have entered into inflexible outsourcing contracts. Given that start point, the strategy proposed has greatly impressed those with experience of both public and private sectors. It is very challenging - but achievable. Success also depends, however, on another cultural change: suppliers working together to promote practical win-win solutions that will deliver benefit to both public and shareholder. The quality of debate within EURIM, with participants from competing suppliers candidly discussing difficult issues with policy makers in key customers, indicates this too is achievable.

How EURIM can help

We have focussed on two specific areas:

- the production of case studies of success to help change the climate of debate
- policies for the secure collection, management and sharing of personal information

In both areas there is a need to provide a neutral "umbrella" for candid discussion, to generate ideas and publicise material that will help progress debate and to secure all-party support for greatly improved cross-departmental co-operation.

3) **Rebuilding Trust in Public Sector Information Systems Delivery**

Building on case studies of success, not post mortems of failure

This was the area that aroused most enthusiasm among members at the start of the year but has not been easy to progress. The problems help explain why it has not been done before. A list of potential case studies has now been agreed and discussions are under way on production and dissemination, so that the objective of drawing out the critical success factors is achieved.

The exercise has struck a chord and a number of new members have joined in order to participate in this exercise and that on data sharing. It is very pleasing to note that the prime contacts are commonly individuals with personal track records of successful delivery (in both public and private sectors) who wish to use the opportunity not only to help educate their colleagues but also to rebuild a climate in which reputations (including political) are made by delivering success, not exposing failure.

One of the most imaginative ideas to emerge is that the Public Accounts Committee be asked to report on half a dozen examples of good practice each year: with those responsible singled out for praise. It might not get headlines in the media but it could have a very powerful effect in changing attitudes.

4) **Removing the Barriers to Confidence in Secure Data Sharing**

The circulation list for the Personal Identity and Data Sharing Group includes most of those who will have to develop and deliver the data sharing sections of the Government IS Strategy, whether as members or observers. Its draft material has already been well circulated.

That led to a request to make it easier to access the experience of major private sector users, not just would be suppliers, while policy is still fluid. The group therefore agreed a programme of meetings, opened by speakers with experience of creating or running identity management or data sharing operations, to introduce discussion on the problems encountered and lessons learned. Another request was to identify players willing to talk, privately if necessary, about how their systems “really work”, including the handling of political relationships and what happens when routines fail and the result is a potential scandal. A couple of members with very large (on-line files as large as any in the UK public sector and transaction rates significantly higher) secure (under regular attack by organised crime) data sharing systems have agreed and one private meeting has already taken place.

The progress review meeting on 2nd June began with a presentation by Stephen Upton, ex-CEO of tScheme, on the lessons that should be learned from that attempt to promote digital certificate services. tScheme2 now serves a business-to-business niche market but something similar will be needed as requirements for secure registration, data protection and regulation against abuse, whether for ID or entitlement cards, move up the political agenda. Trust and independent assurance are still vital and the key questions remain the same:

- what are the standards?
- who will assess the risks?
- who will assure the information management processes?

On 14th July John Bullard of Identrus will describe not only how one of the main global banking trust networks operates, but also the years of negotiation that led it to be what it is: enabling information exchange across international boundaries between organisations that trust neither each other, nor their governments or regulators, as well as between those that do.

The group is currently working on a brief for MPs on data sharing, a paper on identity management processes, (not just technology) and a note of questions to help clarify the objectives of the current ID Card proposals, including the ownership of the register and the data sharing relationships that will enable the register to be used to help meet those objectives. The group’s response to the ODPM NSAI prospectus is at http://www.eurim.org.uk/activities/pi/NSAI_response.doc. It is mainly questions as to the objectives and how they will be met.

One of the messages to have emerged from recent discussions with large private sector users, some of whose key staff had previously been responsible for similar public sector systems, is that the difference between public and private sector is NOT scale, complexity or risk. It is culture. Another message emerging from the meetings is the need to focus discussion on the protocols for managing the exchange of information between organisations with different organisational, legal and governance structures, not just different security regimes, systems architectures and technologies.

5) Prioritising the Fight Against E-Crime

Protecting the vulnerable: from our children to the critical national infrastructure

On 15th June, as part of the “Wipe it Out” campaign, the Internet watch Foundation hosted a half-day conference to raise awareness of corporate responsibilities regarding indecent images of children which may be found in the workplace on PCs and other corporate electronic devices. Details can be found at www.iwf.org.uk/public/page.139.htm .

The event was particularly interesting not only because of the positive response from the corporate users present but because of the questions raised regarding responsibility for material on public sector systems, including those in the education sector, as well as for the use of corporate networks to carry traffic related to other forms of illegal activity, from bullying, harassment and stalking through to incitement to terrorism. On 13th June, CISCO had hosted a small workshop to try to identify who was responsible for what with regard to educating youngsters in on-line self-protection and good citizenship. There appears to be much misunderstanding as to who is doing or planning what and some major disconnects between budgets and supposed responsibilities.

Given that this subject is of concern to many MPs, we are discussing the possibility of a joint event on “Protecting the Vulnerable in a converged world” with the Westminster Media Forum, Internet Watch Foundation and others. The expectation is that the event, probably in mid-October, would be used to put the work of the IWF into context, alongside that of organisations, regulators and agencies such as, for example, Childnet, ICSTIS and BECTA, as well as that of the suppliers to the education system, the fixed and mobile communications providers and the internet community. There is also a need to put work on child protection into the context of the growing parallel activity to counter other forms of illegal on-line activity from bullying and stalking through to incitement to race hatred and terrorism and also the use of privacy enhancing technologies to protect vulnerable groups.

Such an event might build on the planned WMF event on “eConfidence: Spam and Scams” and the material to be presented at the Oxford Internet Institute Conference on “Safety and Security in a Networked World” www.oii.ox.ac.uk/research/cybersafety/. It would also provide an opportunity to update the EURIM Status Report www.eurim.org.uk/activities/ecrime/0407mpbrief.doc on “Internet Content Regulation issues”. There are a number of all-party groups in this space, from Internet to Childcare. We also need to discuss how best to work together to most constructive effect.

Non-geographic policing partnerships

The current expectation is that the national strategy for E-Crime will be available in Quarter 4 but a number of issues have yet to be resolved and the EURIM Group is currently summarising the papers published during the EURIM - IPPR study into a short political briefing for issue before the recess. The core problems are the extreme disparity between the priorities and resources of law enforcement and industry and the way in which the apparent solutions cross so many organisational boundaries: hence the need for more effective frameworks for co-operation between departments and agencies as well as between law enforcement and industry, both suppliers and users.

IPPR will be publishing their “Digital Manifesto” on 14th July and we then have a meeting with some of those planning the new Electronic Security and Investigation Industry professional structures to discuss a programme to brief MPs privately on the real scale and nature of the issues, using those who live and work in their constituencies. This remains an area where constructive debate is constrained by the reluctance of those who understand what is really happening to speak in public, hence the importance of this group in providing a channel for enabling their views to be digested and forwarded.

Current political issues include the need to introduce legislation to update the Computer Misuse Act, in line with the recommendations produced by APIG, now encapsulated in a draft bill with Home Office. The recent non-custodial sentences given under Data Protection legislation to those who sold criminal records raises the question as to whether that also needs review, but it has been said that the new Fraud Bill, which includes access to computer files for the purposes of committing fraud, will provide the necessary solution. The EURIM E-Crime group has been asked to provide two nominees for the advisory group looking at whether this is indeed the case, or whether more is needed.

Meanwhile the business models and technologies deployed by industry have moved on. Policy proposals that assume specific technologies or business models are commonly out of date before they are implemented. This makes it particularly important to also improve high-level relations between government and industry, including with regard to the security of government’s own systems, where the E-Crime sub-group looking at the reduction of on-line vulnerabilities has major concerns.

6) The Challenge of Convergence

TV Sans Frontières

A number of all-party groups are planning to look at the issues of convergence. The Westminster Media Forum events on 19th and 20th July should give an opportunity for players to meet across boundaries: e-mail pvg@westminsterforumprojects.co.uk for details. Instead of adding to the events load, we are looking to provide opportunities for MPs to visit their constituency universities and see what is already happening (including legally), when there is “real broadband” (20 – 100 megs) to hall of residence bedsits as well as to labs and libraries. If we can organise a successful pilot, at least one member would like to replicate the idea across other parts of the EU to help open up debate.

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Timetable – July 2005

This timetable lists forthcoming meetings arranged by EURIM and events arranged by other organisations which are likely to be of interest to EURIM's Members and Observers.

Unless otherwise indicated EURIM meetings are open to all members and accredited observers. There is no charge for attendance but prior registration is required. If you wish to attend or would like more information please contact the named individual or eurim@eurim.org.

For information about meetings arranged by other organisations, please contact the person or website indicated against the entry. Note that for some events, there is an entry fee and pre-registration is essential.

July

- Date:** Tuesday 5 July 2005
Time: Morning
Venue: Local Government House, Smith Square, London SW1P 3HZ
Organiser: Westminster Education Forum
Description: Building the School of the Future: speakers include: Sally Brooks, DfES, David Goldstone, Partnership for Schools, Annika Small, Futurelab.
Attendance: More details available from pvg@westminsterforumprojects.co.uk
- Date:** Friday 8 July 2005
Time: 14.00
Venue: Bird & Bird, 90 Fetter Lane, London, EC4A 1JP
Organiser: E-business Regulatory Alliance
Description: Meeting with Diana Wallis MEP to discuss her current proposals to the European Parliament on Rome II & to focus the UK's official position when responding to the Commission.
Attendance: ERA Members & Observers, details from will.roebuck@e-ra.org.uk
- Date:** Monday 11 July 2005 - Tuesday 12 July 2005
Time: Two days
Venue: Cardiff
Organiser: UK ICT Presidency Calendar: DTI
Description: Day one: Research, Day two: Competitiveness
Attendance: Ministers & Commission
- Date:** Wednesday 13 July 2005
Time: To be confirmed
Venue: Westminster, SW1
Organiser: Westminster eForum
Description: Sustainable Transport, Congestion, the Environment & Communications Policy, speakers include Stephen Ladyman MP, Minister of State, Chris Godwin (IBM), Adrian Hosford (BT).
Attendance: More details available from pvg@westminsterforumprojects.co.uk

Date: Thursday **14** July 2005
Time: 9.30 - 11.30
Venue: 1st floor conference room (No. 134), 2 Millbank
Organiser: EURIM Personal Identity Group
Description: PI Group Meeting including presentation from John Bullard of Identrus along the lines of 'Identrus: where we are & how we got here'.
Attendance: Group members, observers & guests

Date: Tuesday **19** July 2005
Time: 15.30 - 17.30
Venue: Smeaton Room, One Great George Street, Westminster, London SW1
Organiser: Supported by the Westminster Media Forum
Description: The Ofcom Annual Lecture - trends in television, radio & telecoms with Ed Richards, Senior Partner, Strategy & Market Development, Ofcom.
Attendance: More details available from pvg@westminsterforumprojects.co.uk

Date: Wednesday **20** July 2005
Time: All day
Venue: Lewis Media Centre, Millbank Tower, Millbank, London SW1P 4RS
Organiser: Westminster Media Forum & Westminster eForum
Description: Television Without Frontiers: The View from UK Stakeholders - Consultation Seminar.
Attendance: More details available from pvg@westminsterforumprojects.co.uk

August

Date: Thursday **25** August 2005
Time: 10.00
Venue: To be confirmed
Organiser: EURIM Personal Identity Group
Description: PI Group Meeting
Attendance: Group members, observers & guests

September

Date: Monday **5** September 2005 - Tuesday **6** September 2005
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar: DTI
Description: i2010 conference: priorities & implementation
Attendance: Senior Officials & invited stakeholders

Date: Tuesday **6** September 2005 **(To be confirmed)**
Time: All day
Venue: Lewis Media Centre, Millbank Tower, Millbank, London SW1
Organiser: Westminster eForum
Description: eConfidence: Spam & Scams: speakers include: Bernd Langehaine, Electronic Communications Policy EU, George Kidd, ISCTIS, Jean Jacques Sahel, DTI.
Attendance: More details available from pvg@westminsterforumprojects.co.uk

Date: Thursday **8** September 2005 - Friday **9** September 2005
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar: DTI
Description: EPAN E-Government Working Group
Attendance: One official per member state, plus Commission & EIPA

Date: Thursday **8** September 2005 - Saturday **10** September 2005
Time: Three days
Venue: Saïd Business School, University of Oxford
Organiser: Oxford Internet Institute
Description: Major conference to address the value choices & conflicts surrounding cybersafety in a converging world.
Attendance: For more details visit <http://www.oii.ox.ac.uk/>

Date: Tuesday **20** September 2005
Time: Lunchtime
Venue: To be confirmed
Organiser: PITCOM
Description: Liberal Democrat Party Conference Fringe Meeting - Theme: Modern Communications - Transforming our Lives.
Attendance: Conference pass holders only

Date: Tuesday **20** September 2005 - Wednesday **21** September 2005
Time: Two days
Venue: Liverpool
Organiser: UK ICT Presidency Calendar: DTI, DCMS & Commission
Description: Broadcasting Industry Conference: TVWF consultation & industry showcase
Attendance: 500 invited industry practitioners, regulators & officials

Date: Monday **26** September 2005
Time: Lunchtime
Venue: To be confirmed
Organiser: PITCOM
Description: Labour Party Conference Fringe Meeting - Theme: Modern Communications - Transforming our Lives.
Attendance: Conference pass holders only

October

Date: Tuesday **4** October 2005
Time: Lunchtime
Venue: To be confirmed
Organiser: PITCOM
Description: Conservative Party Conference Fringe Meeting - Theme: Modern Communications - Transforming our Lives.
Attendance: Conference pass holders only

Date: Wednesday **5** October 2005 - Friday **7** October 2005 **(To be confirmed)**
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar: SoSDTI/DCMS/Member States/Commission
Description: The Creative Economy (to be confirmed) IPR, Copyright, DRM
Attendance: 300 invited participants

Date: Wednesday **5** October 2005 - Friday **7** October 2005 **(To be confirmed)**
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar: NISCC/ENISA
Description: Critical infrastructure Protection
Attendance: 100 + Government representatives from EU & Government

Date: Thursday **6** October 2005
Time: 10.00
Venue: To be confirmed
Organiser: EURIM Personal Identity Group
Description: PI Group Meeting
Attendance: Group members, observers & guests

Date: Tuesday **11** October 2005
Time: To be confirmed
Venue: Luxembourg
Organiser: UK ICT Presidency Calendar
Description: Competitiveness Council
Attendance: Ministers & Commission

Date: Wednesday **12** October 2005
Time: Morning
Venue: Westminster, SW1
Organiser: Westminster Media Forum
Description: Implementing Media Literacy: a practical look at consumer needs & the challenges of implementing coherent policies across different media.
Attendance: More details available from pvg@westminsterforumprojects.co.uk

Date: Tuesday **18** October 2005 **(provisional)**
Time: 16.00 - 17.00 (provisional)
Venue: To be confirmed
Organiser: EURIM
Description: Board & Council Meetings
Attendance: Board, Council & invited guests

Date: Friday **21** October 2005
Time: To be confirmed
Venue: London
Organiser: UK ICT Presidency Calendar
Description: e-Accessibility Conference: debate on e-Inclusion aspects of i2010
Attendance: Experts, disability & elderly organisations & NGOs

Date: Monday **24** October 2005
Time: 18.00
Venue: To be confirmed
Organiser: PITCOM
Description: Crossing Boundaries: the implications of mobile tracking devices, from vehicle charging, through anti-theft to RFID enabled Passports.
Attendance: PITCOM members only www.pitcom.org.uk

Date: Thursday **27** October 2005 - Friday **28** October 2005
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar
Description: EPAN e-Government working Group
Attendance: One official per member state plus Commission & EPIA

Date: **October/November to be confirmed**
Time:
Venue: London
Organiser: UK ICT Presidency Calendar: DTI
Description: Skills Framework for the Information Age conference
Attendance: 200 attendees from public & private sector organisations

November

Date: Thursday **10** November 2005 - Friday **11** November 2005
Time: Two days
Venue: Edinburgh
Organiser: UK ICT Presidency Calendar
Description: Spectrum & Telecommunications
Attendance: 300 government/regulatory officials & strategy/regulatory experts

Date: Monday **14** November 2005 - Wednesday **16** November 2005 **(To be confirmed)**
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar
Description: Not available
Attendance: Not available

Date: Wednesday **16** November 2005
Time: To be confirmed
Venue: Lewis Media Centre, Millbank Tower, Millbank, London SW1
Organiser: Westminster eForum
Description: Where next for eGovernment?: Ian Watmore, UK Government CIO
Attendance: More details available from pvg@westminsterforumprojects.co.uk

Date: Monday **21** November 2005
Time: 18.00
Venue: To be confirmed
Organiser: PITCOM
Description: Fraud in Electronic Transactions: especially mobile & communications based fraud
Attendance: PITCOM members only www.pitcom.org.uk

Date: Thursday **24** November 2005 - Friday **25** November 2005
Time: Two days
Venue: Manchester
Organiser: UK ICT Presidency Calendar
Description: e-Government Ministerial Conference www.egov2005conference.gov.uk
Attendance: EU, EFTA & Candidate Ministers, G7 officials, industry, academia & civil society

Date: Monday **28** November 2005 - Tuesday **29** November 2005
Time: Two days
Venue: London
Organiser: UK ICT Presidency Calendar
Description: Competitiveness Council
Attendance: Ministers & Commission

December

Date: Thursday **1** December 2005 - Friday **2** December 2005
Time: Two days
Venue: Brussels
Organiser: UK ICT Presidency Calendar
Description: Telecoms Council
Attendance: Ministers & Commission