

13 January 2005
EURIM PI Data Sharing sub-
group



THE POSSIBILITIES ARE INFINITE

EURIM PI Group

Data sharing in practice

A Fujitsu Perspective

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Drivers:

- Gershon: economies and efficiencies
- Effective delivery of public services to the right people
- Rationalisation of processes – do things once
- Exploiting information for the public good
- Improved interaction between public sector and citizen

If there was a mission it might be...

Delivery of improved, more effectively targeted, government responses and services at better value for money and a higher public perception of their worth...

Enablers:

- Policy requirement for joined up government
- Availability of (relatively) low cost IT services to access disparate external data sources
- “Efficiency Review” funding (son of Invest to Save)
- EDRM/E-records availability
- Shared service developments (mostly back office)

Blockers:

- Legal objections, e.g. DPA
- Lack of trust in other public sector organisations
- Threat to organisation's autonomy
- Threat to middle and senior manager roles
- Lack of Vision
- Overcomplicated solution approach
- Lack of common data models/standards

Grey Areas:

- Obligations of (multiple) data processor(s)
- Statutory mechanisms vs business benefit/need
- Public/private sector interface
- FOI & HRA implications

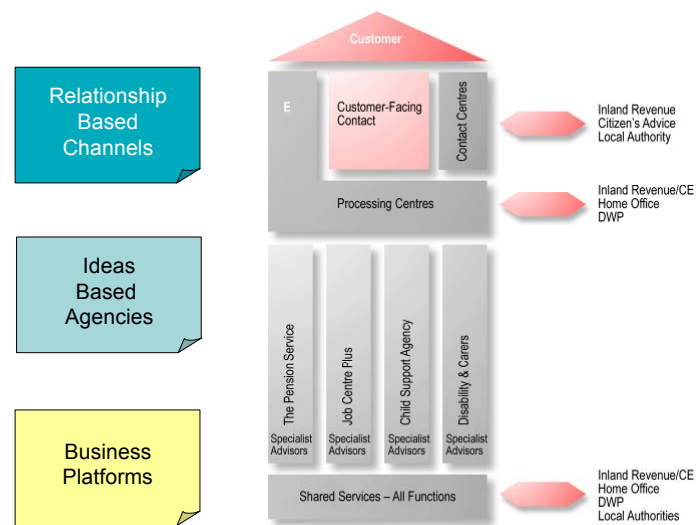
Vision building:

- Business Transformation...
 - E.g. DWP

From this - now



To this in 2010



A good vision, yet might not simple stuff like a common identity management system for clients give it a head start...

Practical approach

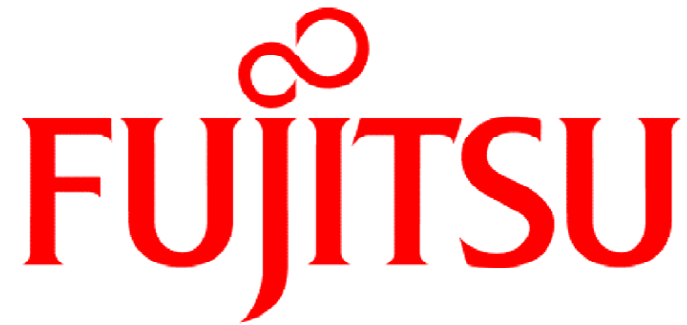
- Model multiple use cases:
 - Employee in shared service environment
 - Citizen in public sector transaction(s)
 - ID card landscape
 - Private sector transaction with government data backup (e.g. passport validation for new bank account)
- Assess legal, cultural, organisational barriers
- Establish degree of difficulty and priority
- Enable sequentially

Identifying and confirming opportunities:

- Deploy recognised consulting/solution techniques
 - Benefit management and realisation
 - Portfolio assessment and management
 - Prototyping/proof of concept
- Other approaches
 - Educate – especially in circle of trust perspective
 - Change culture: “need to know” to “presume to share”
 - Differentiate between client facing and internal services
 - Pilot early wins
 - Only work with organisations (or parts of) that share same approach
 - Build simple “sharing” tasks in to the process framework to gain acceptance
 - Investigate private sector information services if there is concern about links between public sector databases

And in parallel:

- Consider enabling legislation – allowing people to consent to share
- Look at Danish model, all under citizen control
- Extended role for OIC – custodian of the individual's data

The logo features a red infinity symbol positioned above the word "FUJITSU". The word "FUJITSU" is rendered in a red, serif typeface with a classic, slightly condensed appearance. The infinity symbol is a simple, clean line drawing.

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